| SCHEDULE OF RECORDS | | | | | |
|---------------------|---|--|-----------------|----------------------------------|--|
| Date | | Record Description | Number of pages | Granted/Part- Granted/Refused | Section exempted under: |
| 1. | 1 January 2019 to 5 November 2019. | A record of a representative sample of 20 complaints from a total of 132 received by the Passport Office from 1 January 2019 to 5 November 2019. | 20 pages. | Part-Granted. | Section 37.1 – Material excluded constitutes personal information. |
| 2. | | | | | |
| 3. | | | | | |
| 4. | | | | | |
| 5. | | | | | |
| 6. | | | | | |
| 7. | | | | | |
| 8. | | | | | |
| 9. | <u> </u> | | | | |
| 10. | | | | | |
| 11. | | | | | |
| 12. | | | | <u> </u> | |
| 13. | | | | | |
| 14. | | | | | |
| 15. | | | <u> </u> | | |
| 16. | | | | | |
| 17. | | | | | |
| 18. | | | | | |
| 19. | | | | | |